



SMS Terms and Conditions

Program Description

MidAmerican Energy allows their customers to register their phone to receive a variety of account specific messages related to your account, including billing and marketing information, as well as power outage alerts.

Supported Carriers

MidAmerican Energy's approved carrier list includes, but is not limited to, the following: Alltel, Appalachian Wireless, AT&T, Bluegrass Cellular, Boost Mobile, Cellcom, Cellular South, Centennial Wireless, Cincinnati Bell, GCI, Immix Wireless, Inland Cellular, IV Cellular, MetroPCS, Nex-Tech Wireless, Nextel Communications, nTelos, Revol Wireless, Sprint PCS, T-Mobile, U.S. Cellular, United Wireless, Verizon Wireless, Virgin Mobile, and West Central Wireless. Carriers are not liable for delayed or undelivered messages.

Cost

There are no premium charges for customers using MidAmerican Energy's text alerts. Message frequency may vary. Message and data rates may apply.

How to opt-out

To opt-out of MidAmerican Energy's text alerts program, reply STOP to the most recent message received. An unsubscribe message will be sent to your number confirming the cancellation, but no further messages will be sent.

Support/Help

For support or information about MidAmerican Energy's text alerts, text HELP to the message in question. Optionally, you may email us at onlinecustomerservice@midamerican.com or call us at 888-427-5632.

Privacy Policy

MidAmerican Energy's top priority is the privacy of our customers receiving text alerts. The following information is provided to address any concerns you may have.

- MidAmerican Energy will never, under any circumstances, sell or distribute your cell phone number to third parties or MidAmerican Energy clients for whom you have not approved.
- MidAmerican Energy will never directly market to you any services for which you have not opted in, either by cell phone or text message.

- MidAmerican Energy will never distribute any personal information about you, including your phone number, name, billing information or any other piece of identifying information.

If you have any questions, please send an email by emailing: onlinecustomerservice@midamerican.com.